

TERMS OF SERVICE

This is a legal agreement between the person or organization ("**Customer**" or "**you**") agreeing to these Terms of Service ("**Terms**") and the applicable contracting entities at <https://www.goto.com/company/legal/contracting-entities> ("**GoTo**," "**us**," or "**we**"). By accepting these Terms, signing an Order, or using the Services, you represent that you are of legal age and have the authority to bind the Customer to: (i) the Order; (ii) these Terms; (iii) the "**Service Descriptions**" available at <https://www.goto.com/company/legal/service-descriptions>; (iv) the country-specific "**Regional Supplement**" available at <https://www.goto.com/company/legal/regional-supplement>, if any; and (v) the Professional Services Terms and Conditions available at <https://www.goto.com/company/legal/professional-services-terms>, in each case, as applicable (collectively the "**Agreement**").

1. ACCESS AND USE OF THE SERVICES.

1.1. **Right to Use Services.** You agree to use the Services in accordance with the use levels by which we measure, price, and offer our Services as posted on our websites, your Order, or the Service Descriptions ("**Use Levels**"). You may use our Services only as permitted in these Terms, and you acknowledge our Privacy Policy at <https://www.goto.com/company/legal/privacy>, which is incorporated by reference. We grant you a limited right to use our Services only for business and professional purposes. Technical support for the Services is described in the Service Descriptions. If your affiliates use our Services, you warrant that you have the authority to bind those affiliates and you will be liable if your affiliates do not comply with the Agreement. "**Service(s)**" means our software-as-a-service offerings and our audio services (including any related hardware, which are offered by GoTo Technologies Ireland Unlimited Company, GoTo Audio, LLC, Grasshopper Group LLC, or GoTo Communications, Inc., or their